



QUALITY MANAGEMENT SYSTEM
CERTIFIED BY DNV
ISO 9001:2008

“Quality is never an accident; it is the result of intelligent effort.”

337 Second Street P.O. Box 628
Hackensack, NJ 07602-0628
Tel. (201) 487-6060 Ext. 235 Fax (201) 487-5938
E-Mail jcosma@eastair.com

Dear Customer,

In response to your request for information on our quality program, enclosed are EAC's "Completed Quality System Questionnaire" and most often requested documents. This material answers those questions frequently asked about our company and our quality system.

East Air Corporation is an ISO 9001:2008 registered company. We are listed in the ASA database of accredited suppliers under the FAA Advisory Circular 00-56A. We are also members of C.A.S.E., the Aviation Suppliers Association (ASA), and the American Society for Quality (ASQ). Responding to customer quality system questionnaires in this manner enables us to respond more quickly to the increasing number of such request while providing our customers with a more complete description of our Quality System. We trust the information provided in the enclosed documents meets the intent of your request. If I may be of further assistance, please feel free to contact me at your convenience.

Sincerely,

Joseph P. Cosma
VP Quality Assurance & Operations



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

Corporate Name: **EAST AIR CORPORATION**
337 Second Street
Mailing Address: P.O. Box 628
Hackensack, NJ 07601
Phone: 201-487-6060
Fax: 201-487-5938
E-Mail: info@eastair.com
CAGE Code: 7P101
Years in Business: 63
Total Employees: 30
Quality Control: 3
Facilities: Environmentally Controlled Warehouse.
NetEyes Security System throughout Facility with DVMR.
Warehouse: 15,368 sq. ft.
Office: 4,100 sq. ft.
Services:

- Supplier/Distributor of aircraft and engine spare parts including engines, engine components, airframe components and avionics.
- Provide Maintenance, Repair and Overhaul (MRO) management services

Customers Include: Commercial Airlines, Governments, Maintenance Organizations and Financial Institutions Worldwide
Gino Nepola – Chief Executive Officer
John Nepola – President
Christine Nagel – VP Administration
Management: Orlando Camejo – VP Marketing & Sales
Bertha Lindefjeld – VP Customer Material Requirements
Robert Krenitsky – VP Business Development
Gary Spada – VP Accounting & Controller
Quality Assurance/Control Management: Joseph P. Cosma, VP Quality Assurance & Operations
Experience: Over 40 Years in the Aviation and Aerospace Industries
Reports to: John Nepola, President



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

CERTIFICATIONS AND APPROVALS

Issuing Authority	Approval Number	Date of Issue
ISO 9001:2008	CERT-01495-2006-AQ-HOU-RvA	October 28, 2012
FAA AC 00-56	PRJC-26192-2007-MS-C-USA	March 06, 2001



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

QUALITY STANDARD



DNV BUSINESS ASSURANCE MANAGEMENT SYSTEM CERTIFICATE

Certificate No. CERT-01495-2006-AQ-HOU-RvA

This is to certify that

East Air Corporation

at

337 Second Street, Hackensack, NJ 07602 USA

has been found to conform to the Management System Standard:

ISO 9001:2008

This Certificate is valid for the following product or service ranges:

**Supplier of Aircraft Equipment and Spare Parts Including Engines,
Engine Components, Airframe and Avionics To Commercial
Airlines, Governments, and Maintenance Facilities Worldwide**

Place and date:

Houston, Texas, November 15, 2012

for the Accredited Unit:

DNV CERTIFICATION B.V.,
THE NETHERLANDS

John C. Stefan
Management Representative

This Certificate is valid until:
November 15, 2015

*The audit has been performed under the
supervision of*

Anthony V Como
Lead Auditor



Lack of fulfillment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DET NORSKE VERITAS CERTIFICATION B.V., ZWOLSEWEG 1, 2994 LB, BARENDRECHT, THE NETHERLANDS, TEL: +31 (0) 10 2922600 www.dnvba.com



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

DNV BUSINESS ASSURANCE



East Air Corporation
337 Second Street,
Hackensack, NJ 07602

Att: Joseph Cosma

DET NORSKE VERITAS
CERTIFICATION INC.
1400 RAVELLO DRIVE
KATY, TX 77449
USA
TEL: (281) 396 1000
FAX: (281) 396 1903
www.dnvcert.com

Your ref:

Our ref:
PRJC-26192-2007-MSC-USA
CERT-01495-2006-AQ-HOU-RvA

Date:
November 28, 2012

Subject: Letter of Conformance FAA

Det Norske Veritas Certification, Inc. is pleased to advise you that based on our audit of your Quality Management System completed on October 03, 2012, we have determined that you have satisfactorily addressed the quality system requirements identified in ISO 9001:2008 edition and FAA AC 00-56A dated June 13, 2002. This certification expires October 28, 2015.

Sincerely,
For Det Norske Veritas Certification, Inc.

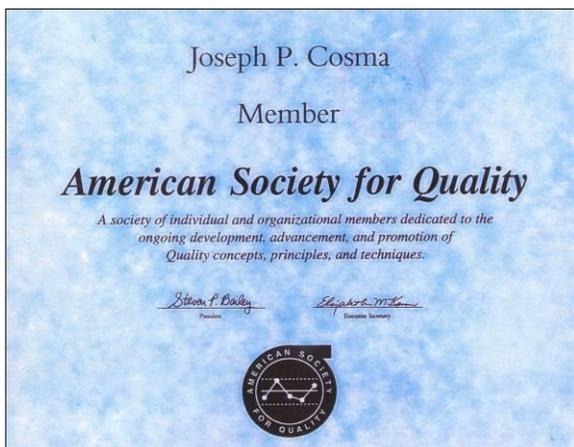
Robert L. Keys
Technical Specialist

HEAD OFFICE: DET NORSKE VERITAS CERTIFICATION, INC. 1400 RAVELLO DRIVE, KATY, TX 77449. TEL: (281) 396-1000. FAX: (281) 396-1903.



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

QUALITY ASSOCIATIONS & MEMBERSHIPS





SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

EAST AIR HAS UNDERGONE SUCCESSFUL AUDITS BY EACH OF THE FOLLOWING ORGANIZATIONS:





SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

EQUIPMENT TESTING AND MEASUREMENTS

Test and measuring equipment used by East Air's quality control staff is calibrated by an independent equipment calibration agency in accordance with National Institute of Standards and Technology (NIST) specifications.

CUSTOMER REFERENCES

Customer references will be provided upon request.

CREDIT REFERENCES

Credit reference contact information can be viewed on our web site at:

<http://www.eastair.com/credit.html>

D&B D-U-N-S Number: 05-629-6049

Dun & Bradstreet Rating: 3A2



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

**EAST AIR IS AN ACCREDITED DISTRIBUTOR LISTED IN THE FAA'S
DATABASE OF ACCREDITED COMPANIES.**



AVIATION SUPPLIERS ASSOCIATION

FAA AC 00-56 Accredited Companies

Database of Distributors Receiving Accreditation Under the Provisions of FAA AC 00-56A.

FAA AC 00-56A identifies the **Aviation Suppliers Association** as the database manager for the FAA.

Upon receiving notice from the audit firm that the distributor's quality system is acceptable the distributor should follow the procedures outline in FAA AC 00-56A paragraph 10.

Upon notification that the distributor audit was found to be acceptable, and the letter containing the certification statement has been mailed to the data base manager, the distributor is considered to be accredited and may provide this information to its customers.

To jump to a position in the alphabet, just click on the appropriate letter:
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This database can be viewed at the following address on the Internet:
<http://www.aviationsuppliers.org/index.asp?bid=39#E>



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

QUALITY SYSTEMS AND PROCEDURES	YES	NO	N/A
1. QUALITY SYSTEM AND MANUAL	X		
A. Is there an established quality system?	X		
1) Does the quality manual adequately describe the quality system?	X		
B. Is the quality manual available to appropriate personnel?	X		
C. Is the quality system documentation kept current and readily available to employees, customers, auditors or designee?	X		
1) Does the quality system include an update program by which the accreditation/registration organization is notified of any changes to the quality system and approves the changes prior to implementation?	X		
D. Does the quality control manual and/or other documentation include a detailed description of:	X		
1) the organization and relationship of the QC department to the rest of the organization?	X		
2) an assignment of personnel and specific responsibilities?	X		
3) the revision control system for the quality system documentation?	X		
4) record keeping system?	X		
5) training requirements and records?	X		
6) shelf life control system?	X		
7) control of incoming discrepant arts and supplies?	X		
8) receiving inspection procedures?	X		
9) test and inspection equipment calibration program?	X		
10) storage facilities and specifications?	X		
11) part identification system?	X		
12) environmental controls (as appropriate)?	X		
13) inspection stamp control?	X		
14) self-audit/evaluation program?	X		
2. SELF-AUDIT/EVALUATION PROGRAM	X		
A. Is there an established documented self-audit/evaluation program	X		



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

QUALITY SYSTEMS AND PROCEDURES

YES NO N/A

- | | | |
|-----------|---|----------|
| | <p>which identifies who within the company is responsible for conducting self-audits, the frequency of audits, audit documentation and corrective action?</p> | |
| | B. Are corrective actions appropriate and prompt ? | X |
| 3. | FACILITIES | X |
| | Do storage areas provide: | |
| | A. adequate space and appropriate racks to preclude damage or mishandling? | X |
| | B. secure from unauthorized access? | X |
| | C. segregation of aircraft from non-aircraft functions? | X |
| | D. segregation of serviceable from non-serviceable parts? | X |
| 4. | TRAINING AND AUTHORIZED PERSONNEL | X |
| | A. Are personnel who perform inspection, shipping and receiving functions properly trained? | X |
| | B. Are inspection personnel properly authorized? | X |
| | C. Are both formal classroom and on-the job training documented and maintained? | X |
| | D. Is a roster of personnel authorized to perform inspection functions maintained? | X |
| 5. | PROCUREMENT | X |
| | A. Does the system assure that parts procured conform to the documentation requirements of Appendix A in FAA Advisory Circular (AC) 00-56? | X |
| | B. Does the system assure special requirements are adequately communicated to the procurement source? | X |
| | 1) Does the system assure that parts conform to the customer's purchase request and that deviations are approved in writing by the customer? | X |
| | 2) Does the system require the distributor/dealer to maintain a list of approved suppliers and a quality history for each source? | X |
| | C. Does the distributor/dealers quality system assure that parts procured for sale: | X |
| | 1) which have been subjected to extreme stress or heat are identified as such? | X |



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

QUALITY SYSTEMS AND PROCEDURES	YES	NO	N/A
2) that all represented Airworthiness Directives (AD's) which have been accomplished are documented?	X		
3) if identified as overhauled, repaired or modified have all appropriate signed and dated documentation?	X		
6. RECEIVING INSPECTION			
A. Does the inspection program include:			
1) a check for obvious physical damage?	X		
2) verification of appropriate plugs & caps installed?	X		
3) verification of part number, model number, etc match the documentation?	X		
4) verification of quantity, part numbers or noted substitution, match the purchase order?	X		
5) verification that all appropriate documentation is at hand, properly completed & signed?	X		
6) for fasteners, a visual inspection of samples for general workmanship and presence of certifications from the manufacturer or an FAA regulated source?	X		
7) procedure for reporting unapproved parts in accordance with FAA Advisory Circular 21-29?	X		
B. Are inspection stamps controlled by a formal system?	X		
C. Does the system include an inspection program for new standard parts?	X		
7. MEASURING AND TEST EQUIPMENT.			
A. Are measuring & test equipment controls in place which provide for appropriate storage, usage, and calibration traceable to the National Institute of Standards and Technology (when applicable)?	X		
B. Is a system in place to assure documentation of current calibration status?	X		
8. MATERIAL CONTROL			
A. Is material handled in an appropriate manner and protected from damage & deterioration?	X		
1) Is the storage area periodically checked for overall effectiveness?	X		



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

QUALITY SYSTEMS AND PROCEDURES

YES NO N/A

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| B. Is batch/lot control maintained for parts so identified by the Manufacturer? | X |
| C. Is there a system in place for recall control which ensures that parts shipped can be traced and recalled? | X |
| D. Whenever practical, is material stored & delivered in the manufacturer's original packaging? | X |
| 1) Does the system require the use of ATA Spec 300 packaging or equivalent or to customer specified packaging ? | X |
| 2) Does the system have a procedure for storage of flammable, toxic or volatile materials? | X |
| E. Does the system specify material control requirements for material subject to damage by electrostatic discharge? | X |
| F. Does the system assure that serviceable parts/components are adequately protected against the environment? | X |
| G. Does the system assure that no part number ambiguity exists? | X |
| H. Does a closed loop system exist to implement corrective action following detection of substandard or nonconforming parts? | X |
| 1) Does the system require segregation of nonconforming material from usable stock? | X |
| I. Is there a documented procedure in place to mutilate scrapped parts? | X |
| 1) Does the system require records and documentation to be kept on all serialized scrapped parts? | X |
| 2) Does the distributor maintain records on all life limited parts scrapped? | X |
| 3) Does the distributor impose their scrap requirements on their contractors? | X |
| 4) Does the distributor have a system to control parts that have been materially misrepresented? | X |
| 5) Is the distributor notifying the customer and the accreditation organization when the distributor ships parts that are materially misrepresented? | X |
| 6) Is the distributor notifying the sender when the distributor receives parts that are materially misrepresented? | X |
| 7) Does the distributor have a system for reporting Unapproved Parts (SUP)? | X |



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

QUALITY SYSTEMS AND PROCEDURES

YES NO N/A

- | | | |
|------------|---|----------|
| 9. | SHELF LIFE CONTROL | |
| | A. Does the quality system include a system for identifying and controlling shelf life limited parts? | X |
| 10. | CERTIFICATION AND RELEASE OF MATERIALS | |
| | A. Does the system call for providing the customer with a certificate in accordance with Appendix A of FAA Advisory Circular AC 00-56A? | X |
| | B. Does the system provide for the issuance of a certified statement disclosing that the material or parts were or were not: | |
| | 1) removed from an aircraft or engine that was subjected to extreme stress or heat (as in a major engine failure, accident or fire), | X |
| | 2) themselves subjected to extreme stress or heat (re.. a warehouse fire); | X |
| | 3) obtained from the U S Government or military services. | X |
| | C. Is a signed document from an FAA approved repair station or air carrier provided for each serviceable part indicating that the part is serviceable? | X |
| | D. Does the quality system require providing, upon request, Information pertaining to the approval status of the parts? | X |
| | E. Does the quality system have a procedure for accountability when copies are made for redistribution shipments and when approval tags are copied? | X |
| 11. | SHIPPING | |
| | A. Does the quality system require shipments in ATA Spec 300 containers or equivalent as appropriate for the unit being shipped, or as specified by the customer? | X |
| | B. Does the quality system provide for a visual inspection of all items and accompanying documentation prior to shipping? | X |
| 12. | RECORDS | |
| | A. Does the record system require record retention for at least 7 years from the date of sale to the customer? | X |
| | 1) Does the system provide serial number or lot & batch | X |



SUPPLIER EVALUATION QUALITY QUESTIONNAIRE

QUALITY SYSTEMS AND PROCEDURES

YES NO N/A

- | | |
|--|----------|
| traceability? | |
| 2) Are records readily available and identifiable for each customer, each purchase? | X |
| B. Does the quality system include a system governing the storage, distribution and retrieval of documents confirming the physical and chemical properties of fasteners and raw stock materials? | X |
| C. Are records confirming fastener integrity required to be maintained for seven years? | X |
| D. Does the system require all life-limited parts have records confirming life limited status? | X |
| E. Are records protected against damage, alteration, deterioration and loss? | X |
| 13. TECHNICAL DATA CONTROL | |
| A. Does the quality system provide for maintaining technical data in a manner which ensures such data is up-to-date and accessible? | X |

The information provided in this questionnaire is a true and accurate representation of East Air's quality system and procedures. East Air would be pleased to provide any additional information that is required or respond to any questions.

Sincerely,

Joseph P. Cosma
 Vice President
 Quality Assurance & Operations
 April 22, 2013